



Ref: AJC/KR

24 April 2020

Dear Parent/Carer

Re: FROG – New Website for Pilgrim Academy Pupils

Dear Parent/Carer

I hope you and the children are all well and staying safe. It is an extremely challenging time for us all and I appreciate how difficult it must be for you all at the moment. Pilgrim Academy continues to remain open for vulnerable children and for the parents of children who are key workers. We have maintained this throughout the lockdown period, in line with government guidelines, including over the Bank Holiday weekend.

We have been working hard to ensure we are providing regular and appropriate work for the children, via the Student Zone on the Pilgrim Academy website. We update this on a weekly basis and will continue to do so. However, I do appreciate that this is no substitute for the daily contact and discussions that would normally take place between the children and staff. I am also aware that not all households have access to the same technology as others.

Over the last few weeks, we have been developing a system which we hope will enhance our ability to communicate with the children and/or parents. Tollbar MAT secondary academies use a system called FROG, which is a website for staff and pupils to share work and discuss aspects of work. We are now in a position where we can launch this for the pupils of Pilgrim Academy.

What are the benefits of FROG?

- The main reason for us is that it will allow an easier process of communication between teachers and pupils/parents. For example, if you have a question about any aspect of some of the work set or you have a problem understanding a certain task.
- There is also a facility for pupils to upload their work, for staff to view and comment on.

- These are the main benefits, though the weekly work can also be downloaded from here and there are links to some useful websites.

What do you need to do next?

- Under normal circumstances, we would give each pupil their usernames and passwords in person. Clearly, this is not possible at the moment.
- Therefore, if you would like your child to use the FROG system, please email enquiries@pilgrimacademy.co.uk – we will then respond at the earliest opportunity and provide you with a username and password. Alternatively, please call the main office on 01469 572368. Again, there is normally someone in main Reception to receive your call but if not, please leave a message and again we will respond as soon as we can. Obviously, with a skeleton staff at present, please forgive us if there is a slight delay in our response.

What do you do when you have your username and password?

- Go to the main Pilgrim Academy website and click on the ‘Student Frog Log-in’ icon which can be found towards the top right-hand corner of the main page.
- Enter your details and then start to explore.
- Pupils will have access to their main class site but can also access the other sites within their year groups. For example, a Year 5 or 6 pupil in Tucana would use the Tucana site as their main page. However, they can also access Orion and Columba, if they wish.
- Each site has a page for English, Maths and Theme, amongst others.
- On the front page, when you first log in, you will notice that there is the Pilgrim Badge icon at the bottom of your page. If you click on this link, you will see a space for you to type a message and a tab for the teachers within the year group team. **Please type your message, click post, and then click on the teacher you wish to contact.** Teachers will endeavour to respond at their earliest convenience.

The FROG App

Frog education can also be accessed on both android and iOS (Apple) devices. Simply go to the Google Play Store or App Store depending on your device and search for ‘MyFrog’. The correct app will have an icon of a white frog on a blue background.

Once you have downloaded the app, **you will be asked to enter the school’s Frog web address which is frog-pa.tollbarmat.co.uk**. Now you can log in with the username and password provided. Click on the dashboard to locate the site which you require.

Please note, the class sites have been created on computers. On occasions, the app may reset as it tries to load the pages. This is something that we will be continuously developing to ensure the best user experience.

Responsible Use of FROG

- We hope that this can become a very useful tool for everyone involved. As we do not know when the lockdown will be lifted and what this may look like when restrictions begin to be lifted, we thought this would be a real step in the right direction.
- However, as with any website of this nature, it is absolutely crucial that pupils are respectful in their messages and communication with staff. Obviously, all teachers and myself can see every message that is posted. If a pupil was found to be using the site in an irresponsible manner, they would have their access rights removed immediately.

As with any new venture, especially under the present circumstances, there may be some initial teething problems. We will address any issues as soon as possible. If you have any questions about FROG or any other matter, please continue to contact us, as specified above.

All the best to you and your families.

Yours faithfully



Mr A J Clark
Principal